

Same-day despatch worldwide for Rotex spares

Rotex Global, Cincinnati, OH, is now offering an express parts service to its worldwide customers in order to reduce machine downtimes to an absolute minimum. This ensures that orders for all in-stock replacement parts received by 2.30 pm local time between



Monday and Friday will receive same-day shipping from its distribution centres strategically located around the globe. These include the most commonly used parts such as mesh cleaning balls, connecting sleeves and screen tension clips. For after-hours requirements the company has introduced a 24-hour emergency parts line (+1 513 542 7278; parts@rotex.com) answered by the company's trained personnel. Skilled staff are also on hand for on-site technical and operational training and service, as well as for online operation and maintenance training.

www.rotex.com

Rotex replacement parts can now be despatched the same day