

On-site trials help convert users to real-time process control

Malvern Instruments, headquartered in Malvern, UK, reports that since introducing a consultancy service in 2007 that enables customers to examine for themselves the advantages of implementing real-time process control, uptake has grown steadily each year. For



example, by the first six months of this year demand was already double that for the whole of 2009. The five-day consultancy is run by one of the company's process experts at the customer's own site using the Insittec Voyager system, a mobile on-line particle size analyzer. The key objectives are to establish the suitability of laser diffraction particle size analysis for the specific application and to quantify the potential benefits of installing a permanent on-line system. An on-site trial, delivering data over several days, provides new insight into the process and the opportunity to investigate the potential of automated control. www.malvern.com

Malvern's Insittec Voyager is portable and quick to install